

The policy below has been revised and went into effect on September 1, 2008.

Satisfaction Guarantee/Refund Policy

We constantly strive to provide you with high quality recreation activities, events and programs. We are so confident you will be pleased with our efforts that we insure our promise – we guarantee your satisfaction with our recreation classes, programs and services. If you are not completely satisfied, please tell us, and we will arrange one of the following:

- You may transfer to another program if space is available.
- Full refunds (**less a \$5 administrative fee for programs with registration fees up to \$50 and a \$10 administrative fee for programs with registration fees over \$50**) will be provided if requested prior to the second class meeting.
- If you request a refund from the wait list, you will not maintain your space on the wait list.
- Full refunds (**less a \$5 administrative fee for programs with registration fees up to \$50 and a \$10 administrative fee for programs with registration fees over \$50**) for youth leagues such as baseball, soccer, tennis, swim team, basketball, football, etc. will be provided if requested prior to the second meet or game of league play or competition.
- Full refunds (**less a \$5 administrative fee for programs with registration fees up to \$50 and a \$10 administrative fee for programs with registration fees over \$50**) for one-day or two-day programs will be provided if requested prior to three business days before the program meets.
- Full refunds (**less a \$5 administrative fee for programs with registration fees up to \$50 and a \$10 administrative fee for programs with registration fees over \$50**) for summer camps and aquatic programs will be provided if requested on or before the Wednesday before the first day of camp or aquatic lessons.

- Upon proof, a prorated refund (**less a \$5 administrative fee for programs with registration fees up to \$50 and a \$10 administrative fee for programs with registration fees over \$50**) will be provided for medical reasons or if the participant is moving out of town.
- Our guarantee is based on fulfilling our promise to you. If you are not satisfied, we would appreciate your comments, ideas, or suggestions for improvement.
- No administrative charge will be applied for refunds on those district programs that cost less than \$10.

You may apply for a refund at the Community Center, 1777 S. Blanchard, at the Administration Office, 102 E. Wesley St. or by calling 630.690.4880. Your receipt or cancelled check, or proof of identification, may be required. Refund checks will be mailed within a reasonable period of time. (Certain programs, services and facilities are currently excluded from the Satisfaction Guaranteed Policy: golf course greens fees; Pro Shop purchases; adult sports leagues; Wheaton Travel soccer programs; food or meals; banquet or catering services; daily facility admissions; pool passes; Parks Plus Fitness Center memberships; Wide Horizons program; tickets to entertainment; special events and trips; program supplies or materials purchased; garden plots; gift cards; and contractual programs or obligations.)

Leisureship Program

To make programs available to all park district/school district residents regardless of economic situation, we provide a reduced fee program and a scholarship program for qualified residents. A confidential application form is available at the Community Center, 1777 S. Blanchard Rd., or at the Administration Office, 102 E. Wesley Street. For specific information, please call the park district at **630.690.4880**.

A referral for additional scholarship assistance is now available to qualified resident children under the age of 18 through Milton Township Youth Committee's Family Youth Scholarship Fund. This program can assist in funding a child's related goods and services beyond what the Wheaton Park District already has provided. Contact the Milton Township Youth Committee at 630.690.9036 for further details.

Americans With Disabilities Act (ADA)

The Wheaton Park District complies with the ADA which prohibits discrimination in providing services, programs and facilities to individuals with disabilities. Questions, comments and concerns regarding ADA should be brought to the district's attention at 630.665.4710.

Accommodation for Persons with Disabilities

Persons with disabilities are encouraged to contact the park district at **630.690.4880** about special accommodations needed for enjoyment of park district programs. Those who use the Telecommunications Device for the Deaf (TDD) may reach the park district through the Illinois Relay Center at **1.800.526.0844**.

Other Information

- Fees for late registration are not prorated.
- Summer program brochures are delivered in mid-April.



Camps & Aquatics Registration Form

Online Registration – www.wheatonparkdistrict.com • Fax Registration – 630.665.7912
 Mail Registration – Wheaton Park District, 1777 S. Blanchard, Wheaton, IL 60189 • Questions? 630.690.4880

See Refund Policy on page 40.

Please print clearly.

Please check the appropriate box:
 Park District Resident
 Nonresident
 Nonresident/District 200

Family Last Name _____ Parent's First Name _____

New address? E-mail (required)* _____

Address _____ Apt. _____ City _____ Zip _____

Home Phone _____ Work Phone (Mr. Mrs. Ms.) _____

Cell Phone 1 _____ Emergency Phone _____

*Disclaimer: Your email address will allow us to supply you with information pertaining to Wheaton Park District events, programs, news and specials. We respect your privacy and do not sell or lend your personal information to any outside party. You may opt out at anytime.

Activity #--section	Program Name	Fee	Participant's Last & First Name	Gender (check)	Birthdate	Age
1	Ist —	\$		<input type="checkbox"/> M <input type="checkbox"/> F		
	Alt. —	\$				
2	Ist —	\$		<input type="checkbox"/> M <input type="checkbox"/> F		
	Alt. —	\$				
3	Ist —	\$		<input type="checkbox"/> M <input type="checkbox"/> F		
	Alt. —	\$				
4	Ist —	\$		<input type="checkbox"/> M <input type="checkbox"/> F		
	Alt. —	\$				
Total Payment Included		\$				

If registrant requires any special accommodation or assistance for enjoyment of this program, please describe: _____

WAIVER AND RELEASE Please read this form carefully and be aware that in signing up for and participating in programs/activities, you will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which you or your minor child/ward might sustain as a result of participating in any and all activities connected with and associated with said programs/activities (including transportation services/vehicle operation, when provided). I recognize and acknowledge that there are certain risks of physical injury to participants in these programs/activities, and I voluntarily agree to assume the full risk of any and all injuries, damages or loss, regardless of severity, that my minor child/ward or I may sustain as a result of said participation. I further agree to waive and relinquish all claims against the Wheaton Park District, including its officials, agents, volunteers and employees (hereinafter collectively referred as "District"), which I or my minor child/ward may have (or that accrue to me or my child/ward) as a result of participating in these programs/activities. I do hereby fully release and forever discharge the District from any and all claims for injuries, damages, or loss that my minor child/ward or I may have or which may accrue to me or my minor child/ward arising out of, connected with, or in any way associated with these programs/activities. I have read and fully understand the above important information, warning of risk, and waiver and release of all claims. If registering via fax or online, your facsimile signature shall substitute for and have the same legal effect as an original form signature. Additional field trip waiver/release will also need to be signed.

Adult or Parent's Signature (18 years or older or Parent/Guardian) _____ Date _____

Payment Method/Credit Card Information

Method of Payment Enclosed Cash (Do not send in mail) Check MasterCard Visa Credit Card # _____ - _____ - _____ - _____

Cardholder Name _____ Expiration Date _____

Authorized Signature _____ Charge Amount \$ _____

42 general information

Warning of Risk

Recreational activities/programs are intended to challenge and engage the physical, mental and emotional resources of each participant. Despite careful and proper preparation, instruction, medical advice, conditioning and equipment, there is still a risk of serious injury when participating in any recreational activity/program. Understandably, not all hazards and dangers can be foreseen. Depending on the particular activity, participants must understand that certain risks, dangers and injuries due to inclement weather, slipping, falling, poor skill level or conditioning, carelessness, horseplay, unsportsmanlike conduct, premises defects, inadequate or defective equipment, inadequate supervision, instruction or officiating, and all other circumstances inherent to indoor and outdoor recreational activities/programs do exist. In this regard, it must be recognized that it is impossible for the district to guarantee absolute safety.

For Your Safety

Participants registering for activities of a strenuous nature are encouraged to seek a physician's approval.

Gift Cards

You may "purchase" any of more than 100 recreation programs, or buy a gift card for any amount of \$5 or more. Gift cards may be purchased at Wheaton Park District Administration Office, at the Community Center, Cosley Zoo, and at Arrowhead Golf Club. **Refunds and exchanges are not given on gift cards.** For details, call **630.690.4880**.

Photos

On occasion, park district staff may photograph or videotape participants in park district programs/classes or at park events and facilities. These photos are for park district use only, and may be used in publications, brochures, pamphlets, flyers, videos and on our website.

Athletic Field Use Guidelines

We are all committed to provide high quality, safe playing surfaces for our multi-use athletic facilities, but we need the help and consideration of all user groups in protecting the turf from excessive damage due to game and practice activities. The turf grass is the safety surface for the athletic fields. If any of the following conditions occur, scheduled games and practices must be canceled or postponed.

1. Standing water on the field of play.
2. Soil saturation:
 - Walking on turf causes water to surface
 - Walking on turf on heels causes indentations
 - One inch or more of rain 48 hours prior to scheduled game or practice accompanied by steady rain on game or practice day.
 - Steady downpour of rain on game or practice day which could cause damage to turf or injury to participants.
3. Extreme drought conditions where 50% of the playing surface has turned dormant.
4. Audible thunder or visible lightning.
5. Visibility (darkness)

All coaches, referees, and umpires are responsible for insuring the safety of field playing conditions at all times during scheduled play. *Safety implies protection of the resource as well as the participants.*

Pesticides Reduction: To Play or Not to Play

The Wheaton Park District works hard to provide the highest quality turf areas for its soccer, football and baseball programs. Traditionally, substantial amounts of chemical fertilizers and pesticides have been used to promote healthy turf. The park district has reduced its use of pesticides for the benefit of the public and the environment. Turf takes a beating when it's used—this is normal and accepted. However, when fields are used during or right after periods of rain, serious damage usually occurs. Plants are uprooted, holes and divits are formed, the soil becomes compacted, and large areas of mud are left behind. The turf will not recover by itself. Labor and chemicals are needed to restore the field, or the field may need to be closed for up to one year before it is usable. The park district asks coaches and parents to please reschedule or cancel games and practices if the turf is too wet. If you have questions, please contact the Parks and Planning Department at **630.871.2857**.



Don't miss Go Fly a Kite! Visit www.wheatonparkdistrict.com for details.



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Family Last Name _____ Parent's First Name _____

New address? E-mail (required)* _____

Address _____ Apt. _____ City _____ Zip _____

Home Phone _____ Work Phone (Mr. Mrs. Ms.) _____

Cell Phone 1 _____ Emergency Phone _____

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Activity #--section	Program Name	Fee	Participant's Last & First Name	Gender (check)	Birthdate	Age
1	1st —	\$		<input type="checkbox"/> M <input type="checkbox"/> F		
	Alt. —	\$				
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	Alt. —	\$				
3	1st —	\$		<input type="checkbox"/> M <input type="checkbox"/> F		
	Alt. —	\$				
4	1st —	\$		<input type="checkbox"/> M <input type="checkbox"/> F		
	Alt. —	\$				
Total Payment Included		\$				

If registrant requires any special accommodation or assistance for enjoyment of this program, please describe: _____

WAIVER AND RELEASE Please read this form carefully and be aware that in signing up for and participating in programs/activities, you will be expressly assuming the risk and legal liability and waiving and releasing all claims for injuries, damages or loss which you or your minor child/ward might sustain as a result of participating in any and all activities connected with and associated with said programs/activities (including transportation services/vehicle operation, when provided). I recognize and acknowledge that there are certain risks of physical injury to participants in these programs/activities, and I voluntarily agree to assume the full risk of any and all injuries, damages or loss, regardless of severity, that my minor child/ward or I may sustain as a result of said participation. I further agree to waive and relinquish all claims against the Wheaton Park District, including its officials, agents, volunteers and employees (hereinafter collectively referred as "District"), which I or my minor child/ward may have (or that accrue to me or my child/ward) as a result of participating in these programs/activities. I do hereby fully release and forever discharge the District from any and all claims for injuries, damages, or loss that my minor child/ward or I may have or which may accrue to me or my minor child/ward arising out of, connected with, or in any way associated with these programs/activities. I have read and fully understand the above important information, warning of risk, and waiver and release of all claims. If registering via fax or online, your facsimile signature shall substitute for and have the same legal effect as an original form signature. Additional field trip waiver/release will also need to be signed.

Adult or Parent's Signature (18 years or older or Parent/Guardian) _____ Date _____

Payment Method/Credit Card Information

Method of Payment Enclosed Cash (Do not send in mail) Check MasterCard Visa Credit Card # _____ - _____ - _____ - _____

Cardholder Name _____ Expiration Date _____

Authorized Signature _____ Charge Amount \$ _____

Universal Resident Photo I.D. Information

You Can Save!

The Wheaton Park District provides programs and services for residents of the Wheaton Park District at lower rates than those charged to nonresidents. Proof of residency within the Wheaton Park District is necessary in order to use facilities at resident rates.

A Wheaton Park District Universal Resident Photo I.D. is necessary to receive resident rates at:

- Northside Pool
- Rice Pool & Water Park
- Arrowhead Golf Club (to receive resident green fees)
- Prairie Path Minigolf
- Open Gym Program
- and Program Registration

If you are under 22 on January 1, you are eligible for youth rates for the calendar year.



How to Apply for a Wheaton Park District Universal Resident Photo I.D.

When applying for your Universal Photo I.D. card **we will accept one of the following:**

- Utility bill
- Tax bill
- Valid driver's license
- **Plus, for each applicant through age 21:**
 - A current photo I.D. (driver's license, school I.D.)
 - A birth certificate
 - A passport
 - A Social Security card
 - A Family Medical Card with child's name on it.
- **Each family member must be present for a digital photo.**

• **Wheaton Park District Universal Photo I.D.s do not expire.**

• **Lost and damaged cards may be replaced for \$5 each.**

***Please note:** A family is parent(s) and unmarried children 21 and under living at home. Children 22 and over living at home, and any other relative or individual in the same household, may not be included on the family pass. They are considered individual residents.

How to Use the Wheaton Park District Universal Resident Photo I.D.

1. **The Universal I.D. Card is permanent, nontransferable, and should be retained from year to year.**
2. Universal photo I.D.s may be obtained **only** at the Wheaton Park District Community Center, 1777 S. Blanchard. Hours are 5 a.m. to 10 p.m. Monday through Friday; 7 a.m. to 7 p.m. Saturday; and 8 a.m. to 6 p.m. Sunday.
3. The first issue of the Universal Photo I.D. is free.
4. **A lost or misplaced Universal Photo I.D. Card costs \$5 to replace, whatever the reason for the loss.**
5. Children three years old or older by January 1 must have a Universal Photo I.D. to use pool facilities at resident rates.

Proof of park district residency is required when you are applying for a new Universal Photo I.D. We appreciate your cooperation.

For more information, you may call the Wheaton Park District Community Center at 630.690.4880.



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Mail Registration – Wheaton Park District, 1777 S. Blanchard, Wheaton, IL 60189 • Questions? 630.690.4880

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New address? E-mail (required)* _____

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Adult or Parent's Signature (18 years or older or Parent/Guardian) _____ Date _____

Payment Method/Credit Card Information

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Authorized Signature _____ Charge Amount \$ _____

registration information

Here's How to Register...

Online Registration

This is the fastest way to register. Log on to www.wheatonparkdistrict.com and register for the classes of your choice. You must have your user ID and password to gain access to the new registration system.

In Person or Drop Off Registration

1. Registration dropped off at the Community Center Front Desk **prior** to the start of registration will be processed in random order as of the registration start date.
2. Stop in at the Community Center, 1777 S. Blanchard Road, or at the Administration Office (located at the DuPage County Historical Museum), 102 E. Wesley Street, to enroll in person. Resident registration for spring classes will begin March 9 and for nonresidents on March 23. After hours drop-off boxes are located outside these two facilities.

Please Note...

***Registration will no longer take place on a lottery basis. You will receive a confirmation by mail only if you are wait-listed.**

Mail-In and Fax Registration

Mail-in and fax registrations will be processed when received as of the registration start date. You will receive a confirmation by mail only if you are wait-listed.

Secure Fax # – 630.665.7912

Your online signature will be considered as an original signature. Programs must be paid for by Visa or MasterCard.

Phone Registrations are not accepted.

1. Using the forms in this brochure, accurately and completely fill out the information –**missing or incomplete information will delay your registration.**
2. Please include your first choice and **one alternate program.**
3. If your first choice and alternate choice are full, you will automatically be placed on the waiting list for your first choice.
4. REGISTRATION FOR ALL YOUTH ATHLETIC LEAGUE PROGRAMS REQUIRE THE SUBMISSION OF **SEPARATE** YOUTH ATHLETIC PROGRAM INFORMATION FORMS FOR **EACH PARTICIPANT FOR EACH SEPARATE SPORT** AND ARE AVAILABLE IN THIS PROGRAM GUIDE.
5. Enclose a check (**payable to the Wheaton Park District**), money order or Visa/Mastercard information for the **full** payment of all programs.
6. A \$25 service fee is charged for each returned check. Payment is required within ten (10) days of notification. Otherwise, the participant is removed from the class roster.
7. Please do not send cash. The Wheaton Park District is not responsible for lost or late mail.
8. If space does not open up in the program, your payment is automatically refunded.
9. The Park District reserves the right to cancel programs due to insufficient registration. Because of early publication dates, the Wheaton Park District reserves the right to make changes to the programs listed in the publications.
10. For insurance purposes, participation in Wheaton Park District Programs require a signed waiver. Please sign the waiver section on the registration form and when applicable on the youth athletic program forms.
11. On occasion, park district staff may photograph or videotape participants in park district programs, classes, or at park events or facilities. These photos are for park district use only, and may be used in publications, brochures, pamphlets, flyers or videos.
12. Park district programs will not meet on days when District #200 classes are cancelled due to inclement weather.
13. Participants registering for activities of a strenuous nature are encouraged to seek a physician's approval.

Important Dates

**Resident registration begins
Tuesday, March 9**

**Nonresident Registration begins
Tuesday, March 23**

Important Definitions

Resident Rates

Rates paid by anyone who resides in and/or who pays taxes to the Wheaton Park District

Nonresident Rates

Rates paid by anyone who does not pay taxes to the Wheaton Park District

School District Resident Rates

Rates paid by anyone who is a resident of School District #200 for only those programs conducted in school buildings or on school grounds

**For leisuerships (fee assistance)
information, please see page 40.**



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